Decision	
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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Dr. Augusto Baronio Martins,

Complainant,

vs.

(ECP)

Case 01-06-040

Cingular Wireless (formerly known as Pacific Bell

(Filed June 19, 2001)

Cingular Wireless (formerly known as Pacific Bell Wireless),

Defendant.

OPINION ADOPTING SETTLEMENT OF BILLING DISPUTE

Dr. Augusto Baronio Martins (Complainant) alleges that his telephone service was wrongfully disconnected. He contends that despite repeated requests to the utility, he did not receive his May 1999 bill until January 2000.

Cingular Wireless (Defendant) admits that there was a delay in submitting some bills in May 1999 due to computer problems, but alleges that copies of complainant's May 1999 bill were subsequently sent to him on at least three separate occasions. Defendant disconnected service for nonpayment. According to defendant, the complainant owes \$120.50, including termination charges.

An unreported hearing was held on August 7, 2001, in San Francisco. Complainant conceded that he owed \$55.00 for his May 1999 bill. Defendant agreed to accept this amount in full settlement of the unpaid balance.

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We will adopt the settlement.

ORDER

IT IS ORDERED that:

- 1. Upon payment of \$55.00 by Dr. Augusto Baronio Martins for service covered by his May 1999 bill, defendant Cingular Wireless shall accept that amount in full settlement of all outstanding amounts allegedly owed by complainant.
 - 2. This proceeding is closed.This order is effective today.Dated _______, at San Francisco, California.